

HOME AND BUSINESS SECURITY SYSTEMS

Streamlined and efficient onsite installation, repair, and maintenance.

Elevate your field service operation so you can focus on keeping your security systems maintained and functioning properly with highly productive and empowered field technicians that deliver faster repair times and exceptional customer experiences.

The ServicePower platform provides a range of functionality such as real-time AI-powered schedule optimization, mobility solutions for improved technician service and productivity, and customer self-service portals which help keep the end customer notified.

Results

27%

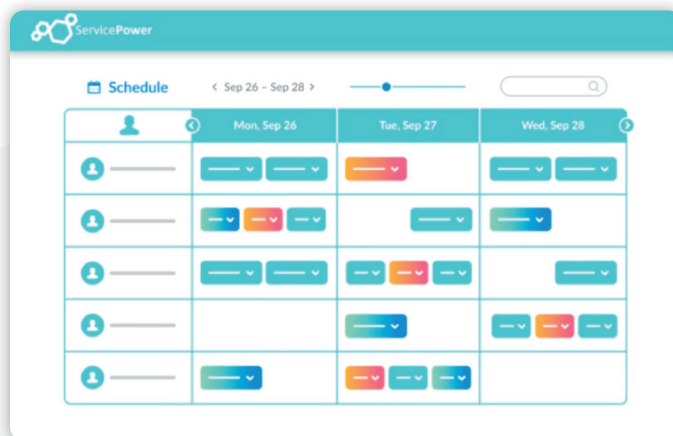
increase in Net Promoter
Scores with Consumer
Self-Service

15%

increase in field productivity
of technicians with real-time
optimized scheduling

68%

increase in productivity
with AI-powered schedule
optimization



Capabilities

- ✓ Customer Self-Service
- ✓ Scheduling
- ✓ Mobile Access
- ✓ Contractor Management
- ✓ Dispatch
- ✓ Contractor Reimbursement
- ✓ Work Order Management
- ✓ Analytics

servicepower.com



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HDSUPPLY

SIEMENS

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**Johnson
Controls**